

ITF SENSITISES STAFF ON KNOWLEDGE MANAGEMENT

The Director-General of the Industrial Training Fund, Sir Joseph N. Ari has stressed the need for knowledge to be harnessed, tapped and stored in a repository for others to assess and use at any time.

The DG made this call at the Knowledge Management Sensitisation Programme carried out for staff, across all the Fund's Area Offices, Training Centres, Headquarters and Staff School.

Sir Ari, who was represented by Mr Dickson Onuoha, Director Information and Communication Technology, said the programme was in compliance with the International Organisation for Standard (ISO) requirement as captured in ISO 9001:2015 clause 7.1.6 which states "all staff of an organisation must know and understand the processes of managing information, and ensure their engagement"

Thus, the DG admonished staff to pay rapt attention to the programme so as to enable the Fund's certification on ISO 9001:2015, and improve on its service delivery.

Speaking at the event, the Director, Research and Curriculum Development Department, Mr Zacharia J. Piwuna stated that, the sensitisation became necessary after the verification exercise embarked upon by the ISO auditors who observed a need for all staff to be sensitised on knowledge management.

“This is important as ITF seeks to embrace and deploy international standards in her work system and processes”

ISO is an independent, non-governmental international organisation with a membership of 162 national standards bodies. Through its members, it brings together experts to share knowledge and develop voluntary, consensus-based, market relevant international standards that support innovation and provide solutions to global challenges.

